

AF

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

Willis

Examiner:

Kramer

Serial No.:

09/746,508

Group Art Unit:

3627

Filed:

December 26, 2000

Docket No.:

20009.0001US01

(BS99-184)

Title:

TECHNICIAN COMMUNICATIONS SYSTEM WITH AUTOMATED

CLAIMS PROCESSING

CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on July 12, 2005.

Name: Jeramie J. Keys

AFTER FINAL RESPONSE

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

This communication is responsive to the Final Office Action mailed on May 12, 2005. Remarks begin on page 2.

No Ammondment. Submitted Jus 2/21/05